



Ensemble Ranked #1 Interface Engine in Healthcare

Highlights from the 2007 KLAS survey*

KLAS is a leading research group focusing on healthcare information technology. The annual KLAS survey represents the opinions of healthcare executives, managers, and clinicians from hospitals and clinics throughout the United States. Users of healthcare IT products complete a comprehensive questionnaire, and then KLAS conducts in-depth interviews to gain additional insight into product strengths, weaknesses, and future expectations.

In 2006, KLAS reported that providers ranked InterSystems Ensemble® as the #1 interface engine in healthcare. And in 2007, Ensemble once again topped the list of interface engines.

Highlights of the 2007 survey results:

Primary Indicators:

Ensemble received the highest average score, and the highest score in 11 of 14 categories, including:

- Money's worth (8.64 out of 9)
- Vendor executive involvement (8.91 out of 9)
- Helps your job performance (8.55 out of 9)

Detail Indicators:

Ensemble received the highest average score, and had (or tied for) the highest score in 10 of 14 categories, including:

- Product quality rating (8.45 out of 9)
- Implementation on time (8.40 out of 9)
- Implementation within budget/cost (8.60 out of 9)

Business Indicators:

Ensemble had (or tied for) the highest score in 10 of 12 categories, including:

- Core part of IS plan (100%)
- Would buy Ensemble again (100%)
- Would recommend to a friend or peer (100%)

On the following page you'll see a sampling of the user comments behind Ensemble's stellar ratings.

(The KLAS organization does not reveal the names of survey respondents.)

A sampling of Ensemble user quotes from the 2007 KLAS survey**

“I’m absolutely thrilled with this product. InterSystems has really created an excellent interface engine solution. We previously had another solution here but were struggling trying to get some specific things accomplished, so I took a look at the Ensemble product. It is just so user-friendly. I now have over 70 interfaces that I am processing through this product.”

“One thing that InterSystems Ensemble has done exceptionally well is it is a powerful tool that allows rapid integration just like they claim.”

“InterSystems has solid product development and quality releases. The support is very timely, and they take issues seriously. They assist us in developing and expanding the uses of the system. We did an extensive review of the market before choosing InterSystems, and we feel they have the best product.”

“It has been exciting working with this product. We can think of a million things to do with this product.”

“Ensemble will become the driver of our entire organization. This system works with anything. It has some 260 adapters. There is almost nothing that we cannot integrate with it.”

“InterSystems has excellent customer service. They are very responsive. They are also very knowledgeable about the product.”

“InterSystems gives their all for their customers. The staff consistently goes above and beyond the call of duty to meet customer needs, to instruct, to support, to coordinate, and to solve problems. Their technical expertise is world class. The vision and direction of the company provides a solid future for their software.”

** Published January 2008. KLAS does not reveal the names of survey respondents.

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